



BIOGRAPHY

Eric Vogel,
Manager, Outreach/User Services,
NASA Center for AeroSpace Information

Eric Vogel has over 30 years of information systems development, content management, and customer support experience for the NASA STI Program's NASA Center for AeroSpace Information (CASI) in Hanover, Maryland. CASI is operated by ASRC Aerospace Corporation under contract to NASA and is responsible for acquiring, processing, archiving, announcing and disseminating the recorded research results of NASA scientists, engineers and other technical and management personnel. Currently as a project manager at NASA CASI, Mr. Vogel is responsible for all customer interactions including registration, document ordering, help desk, outreach and awareness, customer feedback, and customer-driven product development. In 2003, Mr. Vogel led the development of the user interface and security requirements for the recently launched NASA Aeronautics and Space Database. He has also led several data conversion projects, the development and implementation of a library management system for the NASA center libraries, as well as other STI online information retrieval systems. While at NASA CASI, Mr. Vogel has also headed up CASI acquisitions activities including international partner relationships, and led database building and maintenance operations.



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